The Wyatt Trust - Privacy Collection Statement

Your privacy is important to us

The Wyatt Trust is committed to protecting your privacy. In accordance with the privacy legislation, we comply with the Australian Privacy Principles (APP) in the Privacy Act 1988 (Cth) in relation to our handling of your personal information.

Your personal information

The type of personal information we hold about you depends on your relationship with us and the extent to which you have accessed the assistance we provide. All information will be collected in accordance with this privacy statement or as otherwise prescribed by the APP.

If your personal information is not provided

If you do not provide us with all of the information we request, we may be unable to assist you.

How we use your personal information

The purpose of collection of this personal information is to enable The Wyatt Trust staff to determine your eligibility for assistance and to help us understand any benefit you may have gained from that assistance. In the case of general grant applications, or where assistance is through a Wyatt Trust partner organisation, the information is provided by a referrer (eg support worker, social worker) who makes the application on your behalf.

When we may disclose your information

We may disclose your personal information to our staff, Board, agents, contractors or service providers who act or provide their professional services to us. The identity of these agents, contractors and service providers may change from time to time. In general, the types of persons or organisations your information may be disclosed to are:

- Parties whom we are permitted, authorised or required by law or the APP to disclose your information;
- Partner organisations and referrers including support workers and social workers from a human service group or agency who make your application;
- Financial counsellors;
- Our contracted service providers, research providers and our cloud hosted software systems’ operators and their agents; and
- Suppliers of goods and services being provided to you in accordance with your application.

You can access your personal information

You may request access to the personal or sensitive information that we hold about you at any time through your referrer or agency (although under the APP some requests may be denied in some circumstances). All requests should be made in writing to your referrer or agency.

Would you like more information?

You can visit The Wyatt Trust website - www.wyatt.org.au - or email office@wyatt.org.au or call 82240074. Your referrer or agency may also be able to assist with the information you need.